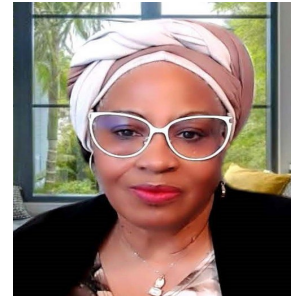


Beatrice Smith, LCSW, CEAP, and Certified Biblical Counselor

Since the age of five, Beatrice has known that God has had a call on her life. She remembers seeing shadows from a dark hallway and then being overwhelmingly fearful. It was then that she heard a calm voice say, "Don't worry, I am keeping you safe." Holy Spirit has continued to be with her through a multitude of crazy situations, as He is with all that will allow. Now, at 70 years old, the Holy Spirit continues to be with me and remind me His great love for me and I must others to realize He is calling them a better that includes His daily presence.



Beatrice Smith was the wife of Deacon Herman Smith, natural mother of 2, foster mother of 3, stepmother to 6, grandmother of 14, and great-grandmother of 10+. Beatrice loved her husband of 29 years, who went home to be with the Lord Jesus Christ in 2014. She is committed to her family and their understanding of God's promise for them all. Her own mother's diligence and love for people impacted Beatrice's decision to put others first. She attends Christian Tabernacle Church under Pastor Dr. James and Loretta Morman.

Since the eighth grade, Beatrice believed her call was to be a psychiatric social worker and has been a licensed clinical therapist for over 45 years. She knows that only God can bring about permanent change, and often Biblical Counseling can be the conduit to take you to God's next level. Beatrice is the Founder of GACCS (God Almighty Christian Community Services), a 501(C)3 since 1995 that provides counseling, preventive education workshops, tutoring, mentoring, scholarships, and many other services. Her relationship with Christ has made it possible for her to grow from her failures, and she's had many. She recognizes her accomplishments are because of her Lord and Savior. Bea reminds herself daily that we are amid a war that is already won and that one mustn't be distracted or discouraged by the sounds of battle, which are constant traps for failure.

Beatrice worked for the State of Michigan Children's Protective Services and Foster Care, specializing in adolescent placement for ten years. Curious as to the circumstances of the parents of these children, she moved into the field of psychiatric social work in the inpatient state hospital setting. After several years in this field, Bea moved into behavioral managed care. She has worked as a Clinical Services Director in Community Mental Health and the Commercial Sector of Behavioral Health for three major companies for the last 30 years.

Although she enjoyed her secular position before retirement in 2018, her true love is for Biblical Counseling and helping others to apply the counseling that the Word of God provides. *Often when life seems more than most can bear, the Holy Spirit reminds her to "Don't be afraid! Don't run away! Stand where you are and watch the Lord save you today." (Exodus 14:13 ERV) Because after all is said and done, you and Holy Spirit exemplify Jesus Christ within you.*

CAREER SUMMARY

Currently, Executive Director of GACCS (God Almighty Christian Community Services). Previously, Senior Clinical Director for Beacon Health Options Great Lakes Service Center responsible for both Mental Health/Substance Abuse with emphasis on medical/behavioral coordination to impact medical spending. Also experience in managing ValueOptions Health Performance Solutions (EAP). Previously, Vice President Public Sector Medical Management assisting in the development and implementation of division standardized medical management and quality improvement initiatives for assigned Service Centers throughout the United States for Public Sector Division. Clinical Director for the two major behavioral health managed care entities. Managed an audit financial recovery project for psychiatric and substance abuse inpatient treatment. Successfully managed a 24-hour nurse triage and health education service, for a major insurance company.

Developed and launched call centers for both a 24 hour nurse triage line and an after hours psyche management call center (providing mental health assessments, in-patient admission authorizations, employee assistance services, critical incident stress debriefing for over 300 client companies covering 7.5 million lives). Twelve years Michigan Department of Mental Health and Michigan Department of Social Services experience. Excellent people skills, ability to motivate teamwork among staff and develop leadership skills. Experience in both Union and Non-Union environments. Quick study for developing and presenting interactive workshops as requested.

1995 – Present

GACCS (God Almighty Christian Community Services)

501(C)3 Volunteer Agency

Executive Director, Farmington Hills, MI

- Provide oversight of budget and all program activities reporting to the GACCS Board of Directors.
- Workshop development and in-service trainings, providing individual and group counseling as a Licensed Clinician and Certified Employee Assistance Professional

2020 – Present

Balancing Life Issues

Workshop Presenter/Trainer, Michigan Area

- Present BLI or Client developed topics to EAP Clients

2003 – Present

Renaissance Head Start

Consultant & Trainer, Detroit, MI

- Provide mental health and leadership trainings.

2003 – July 2018

Beacon Health Options (previously ValueOptions, Inc.)

Senior Clinical Services Director, Wixom, MI

- Partner with Quality Management staff to ensure quality of clinical operations service in meeting the needs of members and the client companies
- Work in collaboration with the Medical Director to ensure that all utilization management activities are in compliance with ValueOptions' policies and procedures and accreditation regulatory standards including, ERISA, HIPAA, URAC, and NCQA overseeing all necessary/required training
- Partner with the member service department, and provide direct clinical and administrative supervision to clinical staff
- Monitor daily, weekly, and monthly departmental productivity and utilization statistics, and ensure departmental and account-specific performance standards are met

	<u>Vice President Public Sector Medical Management</u> Assist PSD Service Center development / implementation of medical management <u>Detroit Service Center Clinical Services Director</u>, Detroit, MI Managed Care Provider Network contracted by the Detroit Wayne County Community Mental Health for services to Medicaid and Uninsured Population
2003 – 2006	Renaissance Head Start, Detroit, MI (Part-Time) <u>Consultant</u> with responsibility of workshop development, in-service trainings, audit prep, mental and substance abuse health, staff ethics, team development.
2000 – 2003	Black Caucus Foundation of Michigan, Detroit, Michigan (Part-Time) <u>Consultant</u> with responsibility for development, oversight, reporting, evaluation
1998 – 2003	Magellan Behavioral of Michigan, Inc. <u>Clinical Services Director</u>, Detroit, Michigan Managed Care for Wayne County Medicaid and Uninsured Population on behalf of Detroit Wayne County Community Mental Health Agency <u>Account Manager</u> Farmington, Michigan Manager for Retrospective Audit Project on behalf of Blue Cross Blue Shield of Michigan
1996 – 1997	Blue Cross Blue Shield of Michigan, Southfield, Michigan Medical and Care Management Operations <u>Call Center Director</u> Strategic planning and operational oversight of 24 hour telephonic nurse triage, health education service and disease management out-bound service Develop an aggressive role-out schedule within a 4 month period to 2 million lives workable within the framework of BCBSM legacy systems. Develop and manage program budget, hiring and evaluating staff.
1991 – 1996	Value Behavioral Health, Southfield Michigan Nationwide psyche care Management Company. <u>Account Manger</u> Responsible for after hour services for over 300 client companies and 7.5 million lives for crisis, EAP, CISD (Critical Incident Stress Debriefing), and treatment authorization. Provide clinical consultation and supervision, Scheduling, service utilization reports, develop training modules for clinicians and support staff, establish policies and procedures, etc. Creation of a system to service 300 client companies with varying benefit deigns including risk business. Re-development of a staffing system resulting in significant savings and continued quality.
1985 – 1991	Detroit Psychiatric Institute, Michigan Department of Mental Health In-patient and outpatient state facility for private, Medicare and Medicaid clients. <u>Social Work Therapist</u> Provide individual, group, family therapy, leadership role on inter-disciplinary team (of psychiatrist, psychologist, nurses, occupational and physical therapist), discharge planning and placement.

1979 – 1985

& 1975 – 1977

Children and Youth Services, Michigan Department of Social Services

State agency providing protective services, foster care placement, court intervention for children with private, Medicaid and Medicare benefits.

Youth Services Case Workers

Protective Services Investigation, court petitioning, removal and placement of adolescents and children, foster home assessments.

EDUCATION / CERTIFICATIONS

M.S.W. 1975 B.A. 1973

Western Michigan University, Kalamazoo, Michigan

Specialty in Chemical Dependency 1975

Western Michigan University, Kalamazoo, Michigan

State of Michigan Board of Social Work Master's Social Worker Clinical and Macro License

(LMSW #6801017674)

Certified Employee Assistance Professional (CEAP #023897)

References Upon Request